

Your New Prescription/Medical ID Card



7 PPO MEDICAL GROUP
CM001

RxBin **610014** **1**

RxGrp CTYMESA **2**

Issuer MEDCO **3**

ID No. **4**

Name **5**

All claims for contracted facilities within the State of Arizona must be submitted to BCBSAZ.

www.medco.com **6**

Member ID Card

Submit Medical Claims to:
City of Mesa Employee Benefits

8 P.O. Box 1818
San Leandro, CA 94577
(480) 644-2299

9 **Transmit Electronic Claims through:**
your BCBSAZ
Payor ID Number.

10 **Medco Member Services:**
(800) 711-0917

medco®

1. Informs the pharmacy where to submit the claim with Medco.
2. Our Group Identifying number for Medco.
3. Company that manages our pharmacy benefit.
4. Your 5-digit ID number for BOTH Prescription and Medical Plans.
5. Insured's name.
6. Facilities (i.e., hospitals, surgical centers) contracted with Blue Cross Blue Shield of Arizona (BCBSAZ) must send their claims directly to BCBSAZ for pricing and not to the City of Mesa.
7. Group Number for your Medical Plan is CM001.
8. Address for providers sending paper medical claims (other than contracted facility claims).
9. Information for providers who send claims electronically to Blue Cross Blue Shield of Arizona.
10. Customer Service phone number for prescriptions only.
11. Where the doctor's office or medical facility can verify your eligibility and medical benefits.
12. Pre-certification information.
13. Required Blue Cross Blue Shield of Arizona information. You are NOT insured with BCBS of AZ, but with the City of Mesa.
14. The name of the plan you elected with the City of Mesa.

**PPO MEDICAL GROUP
CM001**

Eligibility or Benefits Description: **11**
Visit us at: **www.mesachip.org**
or call (480) 644-2299

Plan Name: Choice PPO
14

12 **FOR PRE-CERTIFICATION CONTACT:**
American Health Group (AHG)
(602) 265-3800 or (800) 847-7605

IMPORTANT NOTICE: All elective, non-emergency hospital admissions (including behavioral health), elective admissions to specialized health care facilities (including hospice and Skilled Nursing Facilities), inpatient and day-treatment rehabilitation, Home Health and Infusion services, invasive procedures performed in a physician's office over \$500, Speech Therapy, DME over \$1000, and transplantation services **MUST BE AUTHORIZED** prior to the service or admission by calling AHG. Emergency hospitalizations require that AHG be notified within 48 hours of admission. **FAILURE TO COMPLY WITH THIS PROCEDURE WILL RESULT IN A REDUCTION OR DENIAL OF BENEFITS.** Precertification is NOT a guarantee of benefits.

Blue Cross® Blue Shield® of Arizona, an independent licensee of the Blue Cross and Blue Shield Association, does not provide administrative or claims payment services. City of Mesa has assumed all liability for claims payment. No provider network benefits are available outside of Arizona.

13



**BlueCross
BlueShield
of Arizona**

An Independent Member of the Blue Cross and Blue Shield Association